THE DECLINE OF MMOS

NEW DIRECTIONS IN THE DEVELOPMENT OF CREATIVE AND MEDIA INDUSTRIES

8TH JUNE, 2013

PROF. RICHARD A. BARTLE

UNIVERSITY OF ESSEX

INTRODUCTION

- · 10 YEARS AGO, MMORPGS HAD A BRIGHT AND EXCITING FUTURE
- · TODAY, THEIR PROSPECTS ARE NOT SO GREAT
- TO ATTRACT MORE AND MORE PLAYERS, THEY DILUTED THEIR GAMEPLAY
 - AND THEIR CORE AUDIENCE DESERTED THEM
- NOW THAT EVEN THESE **NEW** SOURCES OF PLAYERS ARE DRYING UP, THEY FACE **DECLINE**
- IN THIS TALK, I'LL OUTLINE THE MAIN PROBLEMS AND HOW TO FIX THEM
- · NOTE: THE FIXES REQUIRE SOME BRAVERY...

TOURISTS

· HERE'S A PICTURE OF SOME TOURISTS



· ITS BEHIND YOU...

QUICK LIST

- · HERE ARE THE MAIN ISSUES FACING MMOS:
 - THEY COST TOO MUCH TO MAKE
 - TOO MANY OF THEM PLAY THE EXACT SAME WAY
 - THEIR REVENUE MODELS PUT OFF KEY GROUPS OF PLAYERS
 - THEY LACK IMMERSION
 - THEY LACK WIT AND PERSONALITY
 - PLAYERS HAVE BEEN TRAINED TO VALUE EXPERIENCES THEY DON'T WANT
 - DESIGNERS AREN'T ALLOWED TO EXPERIMENT

COST

- I DON'T HAVE TIME TO GO THROUGH ALL OF THESE, SO I'LL JUST PICK A FEW
- THE HIGH COST OF DEVELOPMENT IS DUE TO:
 - MARKETING
 - · LACK OF SURFACE QUALITY PUTS OFF PLAYERS
 - RAISING THE BAR
 - THE MORE EXPENSIVE IT IS TO MAKE AN MMO, THE FEWER COMPETITORS THERE WILL BE
 - FINANCE
 - THE MORE MONEY YOU ASK FOR, THE HIGHER THE CHANCE YOU'LL GET IT

EFFECTS

- · HIGH COST FEEDS INTO:
 - RE-USE OF TECHNICAL ASSETS
 - FIXED TOOLS
 - FEAR OF FAILURE
- · ALL THESE LEAD TO CLONE MMOS
- · CLONES AFFECT PLAYER EXPECTATIONS:
 - THEY THINK OPTIONAL FEATURES ARE INTRINSIC
 - THEY PREFER SHORT-TERM TO LONG-TERM FUN
 - THEY DON'T PLAY MMOS MORE THAN 4 MONTHS
 OLD, THEY JUST WALT FOR THE NEXT ONE

CONSEQUENCES

- MMO PLAYERS TODAY ARE MAINLY TOURISTS OR CONTENT LOCUSTS
 - NEITHER OF WHICH STAYS AROUND FOR LONG
- MMOS HAVE ARRIVED AT THIS SITUATION BY TRYING TO ATTRACT NEWBIES
- UNFORTUNATELY, THE WORLD HAS PRETTY WELL RUN OUT OF NEWBIES
- THE KEY TO RESTORING THE FORTUNES OF MMOS THEREFORE LIES WITH ATTRACTING AND KEEPING THE EXPERIENCED PLAYERS

ZZZ...

· HERE'S SOMEONE SLEEPWALKING



· EVEN THOUGH IT'S DAYLIGHT?

FIXES

- EXPERIENCED PLAYERS HAVE REFINED TASTES
 - THEY DON'T ALL LIKE THE SAME THING
- · MMOS WILL THEREFORE FRAGMENT
 - WE SAW THIS WITH CASUAL GAMES
- SOLUTION: HAVE MORE SERVERS WITH FEWER PLAYERS PER SERVER
 - INSTEAD OF 10 SERVERS OF 10,000 PLAYERS EACH. HAVE 400 SERVERS OF 250 PLAYERS EACH
- · THIS ALLOWS FOR SPECIALISATION
 - NO PVP, UNRESTRICTED PVP, PD, IMMORTALITY, ...

BYE BYE END GAME

- MMOS HAVE A LEVELLING GAME FOLLOWED BY AN END GAME THAT'S NOTHING LIKE IT
 - PVP, RVR, RAIDS, ...
- · IDEA: REMOVE THE END GAME
 - LET PLAYERS ACTUALLY WIN!
- "BUT ... BUT IF YOU REMOVE THE END GAME,
 THE PLAYERS WHO REACH IT WILL ALL LEAVE!"
- · GUESS WHAT? THEY'LL LEAVE ANYWAY!
 - ONLY THIS WAY, THEY'LL LIKE YOU AFTERWARDS
- · BESIDES, THEY DON'T ALL LEAVE

LET DESIGNERS DESIGN

- . MMO DESIGNERS HAVE MANY ORIGINAL IDEAS
 - WE SAW THIS WITH TEXT MUDS
- . THEY SHOULD BE ALLOWED TO TAKE RISKS
 - TO BE CREATIVE
- MMOS DON'T NEED 1,000,000 PLAYERS TO BE PROFITABLE
 - 50,000 CAN BE MORE THAN ENOUGH
- 50,000 PEOPLE WHO LOVE YOUR GAME WILL GIVE YOU MORE MONEY THAN 1,000,000 WHO ARE INDIFFERENT TO IT

CONCLUSION

- SOME STUDIOS ARE TRYING TO INNOVATE, BUT MOST ARE SLEEPWALKING OFF A CLIFF
- THERE ARE WAYS TO WAKE UP, BUT THEY MEAN CHANGES TO THE PARADIGM
- IF TODAY'S DEVELOPERS **DON'T** CHANGE, THE WORLD **WILL** CHANGE AROUND THEM
- ALL THOSE FORMER MMO-PLAYERS NOW PLAYING OTHER GAMES ARE MERELY WAITING FOR THEIR MMO TO COME ALONG
- · ALL YOU HAVE TO DO IS GIVE IT TO THEM!